### Rapid Response Program

Department of Economic Development Division of Workforce Development

421 East Dunklin Street
Jefferson City, MO 65101
1-800-877-8698





## Programs and services for Dislocated Workers:

- Workforce Investment Act-Fed. Reg. Vol. 65,
   No 156 Rules and Regulations
- ◆ Trade Adjustment Assistance
- Missouri Career Centers-funded by the Wagner-Peyser Act for public employment offices
- ◆ <u>University of Missouri Extension Services</u>

### Programs and Services Cont'd

- Workforce Investment Act program operator
- Unemployment Insurance
- Survey-gives program operator important information as to your goals for reemployment

### Funding

- From tax receipts, the Federal Government allots money to each State for Workforce Investment Act Services. The State then allots money to the Workforce Investment Board in each Region.
- You can access services and programs from any <u>Career Center nationwide</u>.

#### Core Services – Self Assisted

You can register yourself for work in <u>GreatHires.org</u> and you can receive staff assistance in registering at the nearest Career Center:

- ◆ Check current job listings local, state, and nationwide
- Access current Labor Market Information (LMI), also known as <u>Local Employment Dynamics (LED)</u>
- ◆ Find a local Career Center
- ◆ Access the Missouri Education and Career Hotlink
- Access a <u>Missouri State Merit Application</u>

## Core Services – Self Assisted continued

- ◆ Labor Exchange Systems:
- ◆ America's Job Bank
- ◆ Career One Stop
- ◆ America's Service Locator
- ◆ Access O\*Net on line
- ◆ Access <u>Veterans Information</u>
- ◆ Access <u>Department of Higher Education</u> information

## Core Services – Self Assisted continued

- You may file a claim for unemployment insurance. Call 1-800-320-2519 for assistance. Or you may file a claim on-line at <a href="http://www.moclaim.com/">http://www.moclaim.com/</a>
- Core and Intensive Services may be accessed prior to layoff

## Intensive Services – Staff Assisted

- ◆ Skills identification
- ◆ Interviewing tips
- Application process
- ◆ Telephone techniques
- ◆ Comprehensive Assessment
- Individual counseling and career planning
- ◆ Individual Employment Plan (IEP)

## Intensive Services – Staff Assisted continued

- Resume and cover letter preparation
- Job Leads
- Job placement assistance
- Job development
- Arrange work experience and internships
- Out-of-area job search assistance

### Training - Specialized

- In-depth staff assistance
- Job search plans
- Career Counseling
- Training assistance

Programs must lead to a certificate, degree, license or General Education Development; and the training institution must be approved by the Department of Elementary and Secondary Education.

### Training – Specialized cont'd

- On-the-job training
- Traditional classroom
- Adult Basic Education
- English as a Second Language
- Financing for training may come from:
  - ◆ Federal financial aid \*Student loans
  - Scholarships \*Employer paid
  - Dislocated Worker funds through WIA
  - ◆ Trade Adjustment Assistance

### Training – Specialized cont'd

- Important: Do not sign up for vocational training without an assessment and approval from the service provider at the Career Center
- In order to receive training, you must have received Core and Intensive Services.

  Training must be in a "demand" occupation.

### Remember: It will help if you

- Determine your skills and abilities and get training if you need it
  - ◆ Dislocated Worker funds through the Workforce Investment Act
- Prepare a good resume
- Brush up on your interviewing skills
- Do your networking

# Remember - As you move through this transition:

- The unemployment rate is always changing BUT employers always need good workers.
- The available jobs may involve a longer commute, different hours or different rates of pay.
- Don't panic! Use this time to find the best job for you and your family.